

This is to certify that

Torsten Muuss

has completed a special concentrated course on

**Root Cause Analysis and
Incident Investigation**

July 24 - 26, 2017

This 3-day course is approved for 2.1 Continuing Education Units



Lee N. Vanden Heuvel

Lee N. Vanden Heuvel
Manager, Incident Investigation and
Root Cause Analysis Services

Mark Manton

Mark Manton
Principal Consultant